

I have been an SBC customer for over 20 years. However, for most of 2004 they continued to add charges to my bill for "add-on" services for things they claimed I ordered. I began to notice that any time I made a change in my account, they added extras and claimed it was what I had ordered. For example, I had two lines, one metro, one local. I changed both lines to SBC's unlimited local and long distance thinking that would save money. However, about 3 months later there was over a \$100 in LD charges. They claimed I had ordered some other product, not the unlimited product advertised. I've since changed all of my voice to Internet based AT&T. If SBC gains control of them, I will change again. I will not spend money with a cheating company and you should not approve their legislation no matter how much money they spend on lobbying.